

DO YOU KNOW what happens when you pay through your bank's website?

The bank may deduct the money from your account right away. The payment is then forwarded to a processing company.

That company forwards the payment to us by mailing a paper check, or by securely transferring an electronic file to our bank.

The payment comes with no invoice. If the account number is correct, your payment may be posted right away. If not, it may be misapplied.

PLEASE NOTE: Due to mailing times and other variables, the total processing time can be 7-10 days.

If your garbage account is overdue, please contact us to let us know your payment is on the way.